

CS278

09/13/18

SHARON MINNOCK
9754 CHANTECLAIR CIR
HIGHLANDS RANCH CO 80126

Re: Loan Number: 4000629702
 Property Address: 9754 CHANTECLAIR CIRCLE
 HIGHLANDS RANCH CO 80126

Dear Mortgagor(s):

The Customer Service Research Department of Carrington Mortgage Services, LLC ("CMS") is in receipt of your inquiry received in our office on 09/10/18. We are currently researching the issue(s) addressed in your inquiry and we anticipate a response on or before 10/22/18.

Our records indicate the current investor/note holder of the loan is CARRINGTON MORTGAGE SERVICES, LLC . CMS is the current servicer of this loan on behalf of the investor/trustee and the investor/holder may be contacted through CMS at PO Box 5001, Westfield, IN 46074, Fax (800) 486-5134, or by telephone at (800) 561-4567.

CMS is committed to customer satisfaction, and we appreciate your patience while we process your correspondence received in our office. If you have additional questions regarding this matter, please contact our Customer Service Department at (800) 561-4567, Monday through Friday, 8:00 AM to 8:00 PM, Eastern Standard Time. You may also contact us in writing at P.O. Box 5001, Westfield, IN 46074 or Fax (800) 486-5134.

Sincerely,

Customer Service Research Department
Carrington Mortgage Services, LLC

CS278

CS242

08/24/18

SHARON MINNOCK
9754 CHANTECLAIR CIR
HIGHLANDS RANCH CO 80126

RE: SHARON MINNOCK
Address: 9754 CHANTECLAIR CIRCLE
HIGHLANDS RANCH CO 80126

Loan Number: 4000629702

Dear Mortgagor(s):

This notice is to inform you that the Customer Service Department of Carrington Mortgage Services, LLC ("CMS") is still researching your correspondence received in our department on 07/16/18.

We anticipate completing our review within 15 business days from 08/24/18.

CMS is committed to customer satisfaction and we are grateful for the opportunity to address your concerns. Should you require further assistance in connection with this matter, please contact our Customer Service Department at (800) 561-4567, Monday through Friday 8:00 AM to 8:00 PM, Eastern Standard Time. You may also contact us in writing at P.O. Box 5001, Westfield, IN 46074 or Fax (800) 486-5134.

Sincerely,

Customer Service Department
Carrington Mortgage Services, LLC



P.O. Box 5001, Westfield, IN 46074
Phone (800) 561-4567 Fax (800) 486-5134

CS278

07/17/18

SHARON MINNOCK
9754 CHANTECLAIR CIR
HIGHLANDS RANCH CO 80126

Re: Loan Number: 4000629702
 Property Address: 9754 CHANTECLAIR CIRCLE
 HIGHLANDS RANCH CO 80126

Dear Mortgagor(s):

The Customer Service Research Department of Carrington Mortgage Services, LLC ("CMS") is in receipt of your inquiry received in our office on 07/16/18. We are currently researching the issue(s) addressed in your inquiry and we anticipate a response on or before 08/24/18.

Our records indicate the current investor/note holder of the loan is CARRINGTON MORTGAGE SERVICES, LLC . CMS is the current servicer of this loan on behalf of the investor/trustee and the investor/holder may be contacted through CMS at PO Box 5001, Westfield, IN 46074, Fax (800) 486-5134, or by telephone at (800) 561-4567.

CMS is committed to customer satisfaction, and we appreciate your patience while we process your correspondence received in our office. If you have additional questions regarding this matter, please contact our Customer Service Department at (800) 561-4567, Monday through Friday, 8:00 AM to 8:00 PM, Eastern Standard Time. You may also contact us in writing at P.O. Box 5001, Westfield, IN 46074 or Fax (800) 486-5134.

Sincerely,

Customer Service Research Department
Carrington Mortgage Services, LLC

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